

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 5/30/03

Section: 3 Leaf: 29
Revision: 0
Superseding Revision:

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

J1. Enhanced Custom Calling Services (Cont'd)

3. Regulations (Cont'd)

- g. The provision of Enhanced Custom Calling Services by the Company is subject to the availability of facilities and the requirements of the local network. In no event will the Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment provided by the customer. For additional liability information reference Section 2.
- h. The Enhanced Custom Calling Services customer will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander. For additional liability information reference Section 2.
- i. Enhanced Custom Calling Services features (such as Call ID) which have the potential for disclosure of the calling party's number (CPN) will only be provided where the Company makes available Per Call Restrict, or All Call Restrict.
- j. At the company's discretion, in exchanges where services become available for the first time, no Service Connection charges will apply for a period of 60 days from the availability date. Otherwise, all applicable Service Connection charges will apply.
- k. Anonymous Call Rejection will not work in conjunction with Call Forwarding, Call Waiting, Call Selector, Selective Call Rejection and Selective Call Accept Services.

Anonymous Call Rejection usage is limited when assigned to hunting lines, or lines that when busy will "roll" an incoming call to another line.

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas